

## General Assembly

## Raised Bill No. 954

January Session, 2009

LCO No. 3697

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Referred to Committee on Human Services

Introduced by: (HS)

## AN ACT CONCERNING PERSONAL SERVICE AGREEMENTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 4-212 of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective from passage*):
- 3 As used in sections 4-212 to 4-219, inclusive:
- 4 (1) "Competitive negotiation" means a procedure for contracting for
- 5 services in which (A) proposals are solicited from qualified persons,
- 6 firms or corporations by a request for proposals, and (B) changes may
- 7 be negotiated in proposals and prices after being submitted.
- 8 (2) "Personal service contractor" means any person, firm or
- 9 corporation not employed by the state, who is hired by a state agency
- 10 for a fee to provide services to the agency. The term "personal service
- 11 contractor" shall not include (A) a person, firm or corporation
- 12 providing "contractual services", as defined in section 4a-50, to the
- state, (B) a "consultant", as defined in section 4b-55, (C) a "consultant",
- 14 as defined in section 13b-20b, [providing services to the Department of
- 15 Transportation,] (D) an agency of the federal government, of the state

- or of a political subdivision of the state, or (E) a person, firm or
- 17 corporation providing consultant services for information and
- 18 telecommunications systems authorized under subdivision (5) of
- 19 subsection (c) of section 4d-2.
- 20 (3) "Personal service agreement" means a written agreement
- 21 defining the services or end product to be delivered by a personal
- 22 service contractor to a state agency, excluding any agreement with a
- 23 personal service contractor that the state accounting manual does not
- 24 require to be submitted to the Comptroller.
- 25 (4) "Secretary" means the Secretary of the Office of Policy and
- 26 Management.
- 27 (5) "State agency" means a department, board, council, commission,
- 28 institution or other executive branch agency. [of the Executive
- 29 Department of the state government.]
- 30 Sec. 2. Section 4-214 of the general statutes is repealed and the
- 31 following is substituted in lieu thereof (*Effective from passage*):
- 32 [(a)] Each personal service agreement executed on or after July 1,
- 33 1994, and having a cost of not more than twenty thousand dollars and
- 34 a term of not more than one year shall be based, when possible, on
- 35 competitive negotiation or competitive quotations.
- 36 [(b) Not later than thirty days after the end of each six-month
- 37 period, beginning with the six-month period ending on December 31,
- 38 1994, each state agency shall submit a report to the secretary indicating
- 39 (1) for each personal service agreement described in subsection (a) of
- 40 this section that is executed during the six-month period, the name of
- 41 the personal service contractor, a description of the services to be
- 42 provided, the term and cost of the agreement and the method of
- 43 selecting the contractor and (2) for each personal service agreement
- described in said subsection (a) that is in effect during the six-month
- 45 period, the amount of all payments made during the six-month period

- to the contractor, by fund, and the amount of any federal or private funds allocated for such payments.]
- Sec. 3. Section 4-215 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- 50 [(a)] Each personal service agreement executed on or after July 1, 51 1994, and having a cost of more than twenty thousand dollars but not 52 more than fifty thousand dollars and a term of not more than one year 53 shall be based on competitive negotiation or competitive quotations, 54 unless the state agency purchasing the personal services determines 55 that a sole source purchase is required and applies to the secretary for 56 a waiver from such requirement and the secretary grants the waiver. 57 Not later than March 1, 1994, the secretary shall adopt guidelines for 58 determining the types of services that may qualify for such waivers. 59 The qualifying services shall include, but not be limited to, (1) services 60 for which the cost to the state of a competitive selection procedure 61 would outweigh the benefits of such procedure, as documented by the 62 state agency, (2) proprietary services, (3) services to be provided by a 63 contractor mandated by the general statutes or a public or special act, 64 and (4) emergency services, including services needed for the 65 protection of life or health.
  - [(b) Each state agency shall submit the following information to the secretary concerning each proposed personal service agreement described in subsection (a) of this section, at the same time that it submits the agreement to the Commissioner of Administrative Services or the Attorney General: The name of the personal service contractor, a description of the services to be provided, the term and cost of the agreement, the method of selecting the contractor, the state fund from which the contractor will be paid and whether any federal or private funds will be allocated for such payments.]
- Sec. 4. Subsection (b) of section 4-216 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

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- (b) Each personal service agreement having a cost of more than fifty thousand dollars or a term of more than one year shall be based on competitive negotiation or competitive quotations, unless the state agency purchasing the personal services applies to the secretary for a waiver from such requirement and the secretary grants the waiver in accordance with the guidelines adopted under [subsection (a) of] section 4-215, as amended by this act.
- Sec. 5. Section 4-218 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
  - (a) Not later than [thirty days after the end of each six-month period, beginning with the six-month period ending on December 31, 1994, each contracting agency shall submit a report to October 1, 2009, and annually thereafter, the secretary shall submit a report to the General Assembly indicating (1) for each personal service agreement, pursuant to sections 4-214 to 4-216, inclusive, as amended by this act, and executed during [such six-month period with a person, firm or corporation providing "contractual services", as defined in section 4a-50, to the state, a "consultant", as defined in section 4b-55, or an agency of the federal government, of the state or of a political subdivision of the state the preceding fiscal year, (A) the name of the person, firm or corporation] personal service contractor, (B) a description of the services [to be] provided, (C) the term and cost of the agreement, and (D) the method of selecting the [person, firm or corporation] personal service contractor; and (2) for each such agreement either executed or otherwise in effect during the [six-month period] preceding fiscal year, (A) the amount of all payments made during the [six-month period to the person, firm or corporation, by fund] preceding fiscal year to the personal service contractor, and (B) the amount of any federal or private funds allocated for such payments. [No state agency utilizing contractual services hired by using a purchase order approved and committed by the State Comptroller shall be required to submit a report to the secretary.]

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- 110 (b) Not later than [thirty days after the end of each six-month 111 period, beginning with the six-month period ending on December 31, 112 1995, the Department of Transportation shall submit a report to 113 October 1, 2009, and annually thereafter, the secretary shall submit a 114 report to the General Assembly indicating (1) for each agreement executed during [such six-month period with] the preceding fiscal year 115 116 with a person, firm or corporation providing contractual services, as 117 defined in section 4a-50, a consultant, as defined in section 4b-55, a 118 "consultant", as defined in section 13b-20b, or an agency of the federal 119 government, of the state or of a political subdivision of the state, (A) 120 the name of the person, firm or corporation, (B) a description of the 121 services [to be] provided, (C) the term and cost of the agreement and 122 (D) the method of selecting the person, firm or corporation; and (2) for 123 each such agreement either executed or otherwise in effect during the 124 [six-month period] preceding fiscal year, (A) the amount of all 125 payments made during the [six-month period] preceding fiscal year to 126 the person, firm or corporation, [by fund,] and (B) the amount of any 127 federal or private funds allocated for such payments.
- [(c) Not later than September 1, 1995, and annually thereafter, the secretary shall submit a report to the General Assembly summarizing information received pursuant to subsection (b) of section 4-214, subsection (b) of section 4-215, subsection (a) of section 4-216, and subsections (a) and (b) of section 4-218 for the preceding fiscal year.]
- Sec. 6. Section 4-70b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- 135 (a) For purposes of this section:
- 136 (1) "Purchase of service contract" (A) means a contract between a
  137 state agency and a private provider organization or municipality for
  138 the purpose of obtaining direct health and human services for agency
  139 clients and generally not for administrative or clerical services,
  140 material goods, training or consulting services, and (B) does not
  141 include a contract with an individual;

- 142 (2) "Secretary" means the Secretary of the Office of Policy and 143 Management;
- 144 <u>(3) "State agency" means any department, board, council,</u> 145 <u>commission, institution or other executive branch agency of state</u> 146 government;
- 147 (4) "Municipality" means a town or any other political subdivision 148 of the state, including any local or regional board of education or 149 health district that is created or designated by the town to act on behalf
- (5) "Private provider organization" means a nonstate entity that is
   either a nonprofit or proprietary corporation or partnership which
   receives funds from the state, and may receive federal or other funds,
   to provide direct health or human services to agency clients.
  - [(a)] (b) The Secretary of the Office of Policy and Management shall establish an Office of Finance under the direction of an executive financial officer. The secretary shall assist the Governor in his duties respecting the formulation of the budget and the correlating and revising of estimates and requests for appropriations of all budgeted agencies and shall also assist the Governor in his duties respecting the investigation, supervision and coordination of the expenditures and other fiscal operations of such budgeted agencies.
  - [(b)] (c) Said secretary shall direct internal management consultant services to state agencies in such areas as administrative management, facility planning and review, management systems and program evaluation and such other special studies and analyses as he deems necessary.
- [(c)] (d) The secretary shall establish uniform policies and procedures for obtaining, managing and evaluating the quality and cost effectiveness of direct health and human services purchased from [private providers] a private provider organization or municipality.

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of the town; and

The secretary shall require all state agencies which purchase direct health and human services comply with such policies and procedures. The secretary shall report to the General Assembly on or before January 1, 2008, and biennially thereafter, on the system for the purchase of such services in the state. The report shall include an analysis of (1) the relationship between the number of providers of a particular service in a region and the cost of the service, and (2) the impact of the state's policies and procedures for the purchase of health and human services on the cost of purchasing such services.]

[(d)] (e) Purchase of service contracts shall be subject to the competitive procurement provisions of sections 4-212 to 4-219, inclusive, as amended by this act. The secretary may waive the competitive procurement requirements set forth in chapter 55a with respect to any purchase of service contract between a state agency and a private provider of human services. [For purposes of this subsection, "purchase of service contract" means a contract between a state agency and a private provider organization or municipality for the purchase of ongoing direct health and human services for agency clients.]

[(e)] (f) In order to ensure continuity of care in the delivery of health and human services, on or before January 1, 2008, the secretary shall, in consultation with the Connecticut Nonprofit Human Services Cabinet and representatives of state agencies which provide health and human services, develop a plan for the competitive procurement of such services. On or before February 1, 2008, the secretary shall submit such plan to the joint standing committees of the General Assembly having cognizance of matters relating to human services and public health. In developing the plan the secretary shall give consideration to the following factors: (1) The current market rate for the services provided, (2) whether services provided by a new private provider assure the health, safety and well-being of service recipients, (3) whether services provided by a new private provider assure that community-based services are conveniently located and readily accessible for service recipients, (4) whether selection of a new private

- 205 provider can avoid unnecessary challenges of local zoning law, and (5)
- 206 whether selection of a new private provider can avoid creating a
- 207 conflict with the current service provider's existing bonding contracts
- 208 or placing the current service provider at risk for losing bonding
- investment. The secretary may implement such plan on or after July 1,
- 210 2008.
- 211 (g) No state agency may hire a private provider organization or
- 212 municipality to provide direct health or human services to agency
- 213 <u>clients without executing a purchase of service contract with such</u>
- 214 private provider organization or municipality.
- Sec. 7. Subsection (b) of section 4-216 of the general statutes is
- 216 repealed and the following is substituted in lieu thereof (*Effective from*
- 217 passage):
- 218 (b) Each personal service agreement having a cost of more than fifty
- 219 thousand dollars or a term of more than one year shall be based on
- 220 competitive negotiation or competitive quotations, unless the state
- agency purchasing the personal services applies to the secretary for a
- 222 waiver from such requirement and the secretary grants the waiver in
- 223 accordance with the guidelines adopted under [subsection (a) of]
- section 4-215, as amended by this act.
- Sec. 8. Subsection (e) of section 17a-218 of the general statutes is
- 226 repealed and the following is substituted in lieu thereof (Effective from
- 227 *passage*):
- 228 (e) The commissioner may, within available appropriations and in
- accordance with individualized plans of care, provide a full range of
- 230 services to support persons with mental retardation living with their
- families, caretakers, independently or in community-based residential
- 232 facilities licensed pursuant to section 17a-227. Such services may
- include, but are not limited to, education and training programs, social
- 234 services, counseling services, medical services, physical or
- 235 occupational therapy, parent training, recreation and transportation.

236 Such services may be provided by the department or be purchased 237 from persons or private agencies through contracts pursuant to 238 subsection [(c)] (d) of section 4-70b, as amended by this act, or 239 purchased directly by the service recipient or his family. The 240 department may provide a direct subsidy to persons with mental 241 retardation or their families to be used for such purchases of such 242 support services. The recipient of such subsidy shall provide a 243 documented accounting of such subsidy to the department.

| This act shall take effect as follows and shall amend the following sections: |                 |            |
|---|-----------------|------------|
| Section 1   | from passage    | 4-212      |
| Sec. 2  | from passage    | 4-214      |
| Sec. 3  | from passage    | 4-215      |
| Sec. 4  | from passage    | 4-216(b)   |
| Sec. 5  | October 1, 2009 | 4-218      |
| Sec. 6  | from passage    | 4-70b      |
| Sec. 7  | from passage    | 4-216(b)   |
| Sec. 8  | from passage    | 17a-218(e) |

## Statement of Purpose:

To omit the requirements for filing reports concerning personal service agreements and to change the process for state agencies to enter into purchase of service agreements.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]